



MGC'S RESPONSE TO COVID-19

MG Consultants (PVT) Ltd.

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COVID-19 is presenting major challenges to people and organizations around the world. We are acutely aware of the economic, business continuity, and humanitarian challenges organizations are facing as the COVID-19 outbreak continues to sweep across our communities. **Whilst giving our best support to help stop the spread, we consider this as a chance to change with an aim of building resilience to post- covid-19 industry transformations.** This document outlines our response to COVID- 19 as a socially responsible organization.

Our Post COVID-19 Business Approach



At the outset of the spread of COVID-19, MGC prepared a separate **Preparedness and response Guideline for COVID -19** which was immediately distributed among our inhouse and project staff to ensure the well-being and the health of our employees and the communities around them.



RE-SHAPED BUSINESS OPERATIONS

People, Health and Workforce Readiness

We, as a global consultancy firm has always been proactive and predictive in unforeseen situations. We have also identified the critical need of **reshaping our business as usual scenario to maintain a fine balance between the workforce safety and the needs of the clients.**

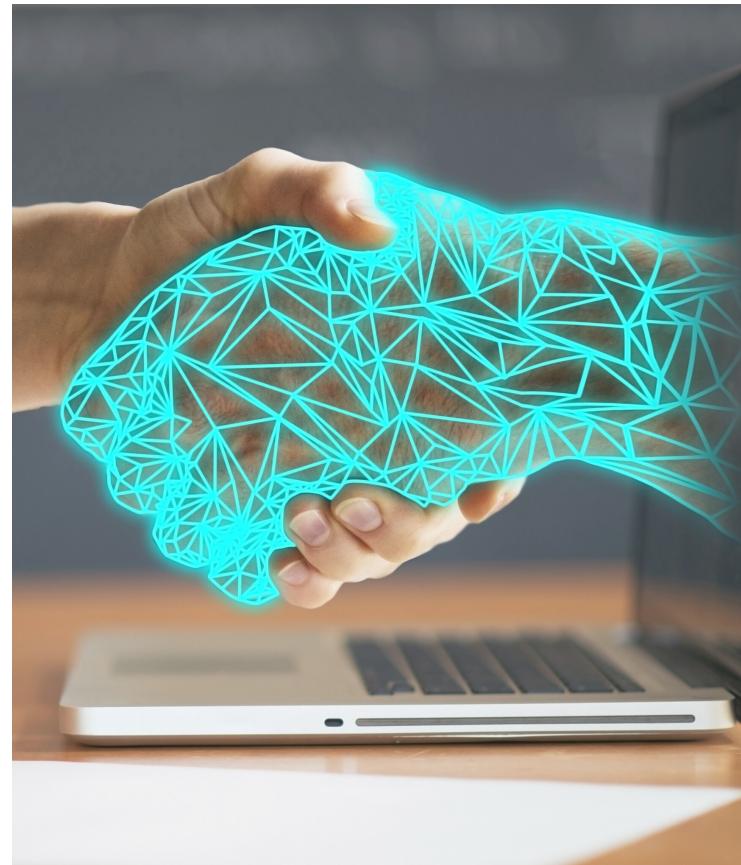
- Establishment of an **internal crisis management team** to handle both internal and client concerns regarding COVID-19
- Constant Health and hygiene guideline **awareness programs** for the employees and site staff (Based on MG Group Preparedness and response Guideline for COVID -19)
- Company sponsored **medical insurance** schemes for all in-house and project staff.
- **Monitoring** our response guidelines with credible authorities (GOSL, WHO)
- Introducing and accelerating **remote work culture** within the organization and our projects where possible. (**Work from home**) – G-suit based online working platform
- Digital monitoring of remote working based on **internal performance monitoring** standards
- Introducing technology infused **digital working culture** to our clients
- Updated **travel and meeting protocols** in support of social distancing
- Scenario planning for **accountabilities and escalation paths** for urgent decisions to provide an undisturbed service for our clients.



RE-DEFINED DELIVERY STRATEGY

Technology Enabled Service Provision

While COVID19 will end-up in an unfortunate mass destruction it has brought to nations in terms of lives lost and economic rout, another side of COVID19 could very well be the **technological and business transformation** it will bring along. We also see the future where our industry will require **proofing against pandemics**. Technologies that would enable a '**less-contact**' society will proof our communities and the industry against pandemics.



Introducing an improved version of our project monitoring dashboard **RINSIGHT** to all our clients

The RINSIGHT dashboard system will provide project status updates at your fingertips. The well-crafted dashboard system summarizes and simplifies data to derive business intelligence through real time comprehensible data visuals. Clients will have direct online access to all the project updates and will automatically be directed to one of our project managers for any urgent communication with one click. RINSIGHT assisted site supervision will be introduced to our clients to maintain social distancing standards.

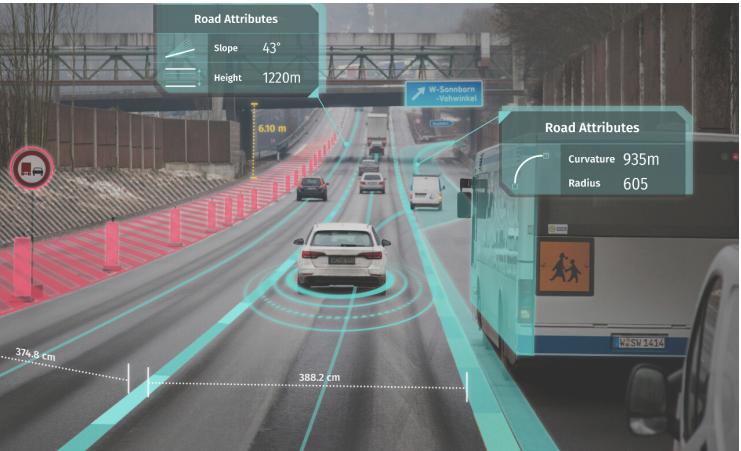
RINSIGHT™

G-Suit based online documenting and record keeping

MGG has introduced G-suit based online documenting system to all our in house and project staff which will enable them to produce and keep reports/documents online with permitted access to our clients. Clients will be able to view the documents real time and make comments or accept which will automatically be directed to relevant parties for corrections, updates or records.

G Suite





BUILDING BUSINESS RESILIENCE

Introducing Innovative Infrastructure Solutions

It is of vital importance for us to recognize and reinforce critical shifts from today to a tomorrow mindset for our teams and the clients. COVID-19 related industry and societal shifts have caused substantial uncertainties that are required to be navigated and seized as an opportunity to grow. We will take steps to catapult forward and embrace the change that's ahead of us by introducing innovative infrastructure solutions that will cater to the changing demands of the future.

We do not see infrastructure as just traveling from point A to B or providing water or sanitation. The worlds of technology and infrastructure are merging at a faster rate than any point in our history and the next decade will see more technological advancement and integration than ever before. Infrastructure will no longer be merely seen as predictable and engineering-driven but rather at the cutting-edge of technology. We will keep introducing breakthrough technologies that will rapidly transform the way infrastructure is built and operated. Our projects will be structured efficiently to be commercially viable with tangible benefits to our clients and the community at large.

- **MG INO Club** - A membership platform for innovative employees of the group to present their insights and make them into actionable projects.
- **MG Team Digitalization** - A team with strong Technology oriented infrastructure knowledge, a mix of engineers, ICT professionals, urban planners and project managers working constantly to explore new avenues of infrastructure solutions
- **Introducing New Solutions to the Country** - One such new solution we have introduced this year is NETS. Nimbus Enterprise Transport Solution (NETS) has been designed from the ground up to specifically address the challenges in the Enterprise Transport domain by fulfilling the organizations dynamic travel demands, scheduled and ad-hoc for its employees. The main objective of the proposed solution is to fulfil these demands with a technology driven disruptive model.

CONTINUOUS CORPORATE RESPONSIBILITY

MGG initiated the Adopt a Tree campaign, with the mission to plant one million trees in the next 10 years. This reforestation campaign has a technological competitive edge, where the user will be able to monitor their tree at their fingertips through Geo-location technology. The programme will not only target to protect the adopted tree, but the user will also be updated with the health and growth of their tree every 6 months.



Adopt a tree campaign will focus on all aspects of reforestation including plants, funds, lands and technology. During the COVID-19 lockdown period MGG launched a program among the employees of its group companies to promote tree planting.

MGG Quarantine Challenge – The employee who plants the largest number of trees will be announced as a winner and the champion of “2020 adopt a tree” with a valuable prize.

